UTEC Quality Policy

"Today's Performance Earns Tomorrow's Business"

UTEC is committed to comply with ISO 9001 or AS-9100 by specified plant while delivering products and services that meet or exceed the customer needs and expectations in a timely and cost-effective manner while satisfying all applicable requirements. Everyone in the company is responsible for quality assurance and continual improvement.

UTEC Quality Objectives

- To fully implement a Quality System that satisfies the requirements of ISO 9001 and AS9100 as verified through internal and external audits. Objective is to have our company facilities to achieve either ISO9001 or AS9100 certification as required.

- To ensure we meet or exceed our customers' expectations. Objective is to achieve 8.0 or greater out of 10.0 customer satisfaction score through employee satisfaction surveys to our customers.

- To maintain the training of employees at a level that ensures their competency in the performance of their duties. Objective is to maintain 90% or greater on time training requirements for employees.

- To maintain equipment and facilities that function properly and that meet the requirements of our workload. Objective is to maintain 90% or greater on time maintenance requirements for each facility as required.

- To conduct shop activities in a responsible manner to protect the health and safety of the employees and visitors. Objective is to achieve zero Loss Time Accidents (LTA) at each of our facilities.

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